



Atkore International
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Metal Framing Return Policy Updated March 2016

Atkore accepts returns on metal framing products provided the return meets the following criteria:

- Product must be in good condition (undamaged, prime material, clean) AND in original bundle banding or original packaging.
- All fittings must be in full box/bag quantities.
- Customer pays return freight to Atkore's desired location.
- Customer will be billed a 20% restocking fee.
- "Stocked items" are returnable. "D items/Make-To-Order items" are not returnable.
- Returns are accepted on product purchased within the last 12 months.
- Sales Agents enter returns in the Salesforce.com system. Returns are approved/rejected in Salesforce.com.
- Upon receipt of returned items Atkore will inspect the product to insure it meets the criteria above. Product in poor condition will not receive credit.



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